



ORDER EXECUTION POLICY

1. Introduction

1.1. Following the implementation of the Markets in Financial Instruments Directive (MiFID) II in the European Union and its transposition in Cyprus with Law L. 87(I) of 2017 and Regulation (EU) No 600- 2014 on markets in financial instruments and amending Regulation (EU) No 648-2012 (MiFIR), the Company is required to provide its Customers and potential Customers with its Order Execution Policy and Policy to act in the Best Interest of the Customer (hereinafter the “Order Execution and Best Interest Policy”).

1.2. Under the above legislation, the Company is required to take all reasonable steps to act in the best interest of the Customer when receiving and transmitting orders for execution and to take all sufficient steps to obtain the best possible result (or “best execution”) for its Customers either when executing client orders or receiving and transmitting orders for execution taking into account price, costs, speed, likelihood of execution and settlement, size, nature or any other consideration relevant to the execution of the order.

1.3. The Terms and Conditions must be read carefully by all Customers and prospective Customers as they contain important information on Customer requests and instructions, opening positions, closing positions, Orders, Stop Out etc.

2. Scope of Policy

2.1. The Policy applies to retail and professional Customers. So, if the Company classifies a Customer as an Eligible Counterparty, this policy does not apply to such a Customer.

2.2 The Policy outlines the process that the Company follows in executing trades, and assure taking all sufficient steps to consistently obtain the best possible result for clients through its order execution policy. It is noted however that when executing an order following a specific client instruction, the Company will execute the order in line with those instructions and will consider that it has discharged its best execution obligations.

3. Best Execution Factors

3.1. The Company shall take all sufficient steps to obtain the best possible results for its Customers taking into account the following factors when executing Customers orders against the Company’ quoted prices:

(a) Price: For any given Instrument, the Company will quote two prices: the higher price (ASK) at which the Customer can buy (go long) that Instrument, and the lower price (BID) at which the Customer can sell (go short) that Instrument; collectively they are referred to as the Company’ price. The difference between the lower and the higher price of a given Instrument is the spread.

Such orders as Buy Limit, Buy Stop and Stop Loss, Take profit for opened short position are executed at ASK price. Such orders as Sell Limit, Sell Stop and Stop Loss, Take profit for opened long position are executed at BID price. The Company’s price for a given Instrument is calculated by reference to the price of the relevant underlying asset, which the Company obtains from third party external reference sources. The Company’s prices can be found on the Company’s. The Company updates its prices as frequently as the limitations of technology and communications links allow. The Company reviews its third party external reference sources

at least once a day (constantly during trading session, more than once a day), to ensure that the data obtained continues to remain competitive. The Company will not quote any price outside the Company's operations time (see execution venue below) therefore no orders can be placed by the Customer during that time.

If the price reaches an order such as: Stop Loss, Take Profit, Buy Limit, Buy Stop, Sell Limit, Sell Stop these orders are instantly executed. But under certain trading conditions it may be impossible to execute orders (Stop Loss, Take Profit, Buy Limit, Buy Stop, Sell Limit, Sell Stop) at the declared Customers price. In this case the Company has the right to execute the order at the first available price. This may occur, for example, at times of rapid price movement if the price rises or falls in one trading session to such an extent that under the rules of the relevant exchange trading is suspended or restricted, or this may occur at the opening trading sessions.

The minimum level for placing Stop Loss, Take Profit, Buy Limit, Buy Stop, Sell Limit and Sell Stop orders, for a given Instrument, is specified under Contract Specifications on the trading platforms.

(b) Costs: For opening a position in some types of Instruments the Customer may be required to pay commission and/or financing fees, the amount of which is disclosed on the Company Website commissions may be charged either in the form of a percentage of the overall value of the trade or as fixed amount. In the case of financing fees, the value of opened positions in some types of Instruments is increased or reduced by a daily financing fee "swap rate" throughout the life of the contract. Financing fees are based on prevailing market interest rates, which may vary over time. Details of daily financing fees applied are available on the Company' website. For all types of Instruments that the Company offers, the fixed commission and financing fees paid by the Customer are not incorporated into the Company's quoted price and are instead charged explicitly to the Customer account.

(c) Quoted price: The quoted price made available by the company on any given instrument to the client will include execution venue fees, clearing and settlement fees and any other fees paid to third parties involved in the execution of the order.

(d) Speed of Execution: Although the Company acts as agent, the Company places a significant importance when executing Customer's orders and strives to offer high speed of execution within the limitations of technology and communications links at all times. The client is responsible for the security of his Access Data. If the Customer undertakes transactions on an electronic system (Trading Platform), he will be exposed to risks associated with the system including the failure of hardware and software (Internet / Servers). The result of any system failure may be that his order is either not executed according to his instructions or it is not executed at all. The Company does not accept any liability in the case of such a failure.

(e) Likelihood of Execution: As it is explained in the Execution Venue section of this Policy, the Company in some cases may act as principal whereby it will be the Execution Venue for the execution of the Customer's orders for the financial instrument of Instruments. In other cases, the Company may act as agent whereby some other.

(f) Financial Institution (to be disclosed to the Customer) will be the Execution Venue, in which case execution may be more difficult. In addition, the Company whether it acts as a principal or agent, reserves the right to decline an order of any type or to offer the Customer a new price for "market order". In this case, Customer can either accept or refuse the new price. If the Company is acting as an agent, likelihood of execution depends on the availability of prices of other market makers/financial institutions.

(f) Likelihood of settlement: The Company shall proceed to a settlement of all transaction upon execution of such transactions whether it is acting as agent or principal.



(g) Size of order: All orders are placed in monetary value. The actual minimum size of an order is different for each type of account. A lot is a unit measuring the transaction amount and it is different for each type of Instrument.

Please refer to the Company's website for the value of minimum size of an order and each lot for a given Instrument type. It is noted that the Company may limit the maximum volume of the single transaction. The actual maximum volume of the single transaction is different for each type of account. In addition, the Company reserves the right to decline an order as explained in the agreement entered with the Customer. Please refer to the Company's website for the value of the maximum volume of the single transaction.

(h) Market Impact: Some factors may affect rapidly the price of the underlying Instruments from which the Company's quoted price is derived and may also affect the rest of the factors herein. The Company will take all reasonable steps to obtain the best possible result for its Customers. The Company does not consider the above list exhaustive and the order in which the above factors are presented shall not be taken as priority factor. Nevertheless, whenever there is a specific instruction from the Customer the Company shall make sure that the Customer's order shall be executed following the specific instruction.

4. Best Execution Criteria

4.1. The Company will determine the relative importance of the above Best Execution Factors by using its commercial judgment and experience in the light of the information available on the market and taking into account the criteria described below:

- (a) The characteristics of the Customer including the categorization of the Customer as retail or professional;
- (b) The characteristics of the Customer order;
- (c) The characteristics of financial Instruments that are the subject of that order;
- (d) The characteristics of the execution venues to which that order can be directed.

4.2. For Retail Customers, the best possible result shall be determined in terms of the total consideration, representing the price of the financial Instrument and the costs related to execution, which shall include all expenses incurred by the Customer which are directly related to the execution of the order, including execution venue fees, clearing and settlement fees and any other fees paid to third parties involved in the execution of the order.

5. Execution Venues

5.1. Execution Venues are the entities with which the orders are placed or to which the Company transmits orders for execution. For orders of financial Instruments, the Company will enter into these transactions as an agent (therefore some third financial institution will be the Execution Venue) and not as a principal (therefore, the Company will not be an Execution Venue for the execution of the Customer's orders thus ensuring that the Company does not take any position against its clients).

5.2. The Customer acknowledges that the transactions entered in Instruments with the Company are not undertaken on a recognised exchange, rather they are undertaken over the counter (OTC) and as such they



may expose the Customer to greater risks than regulated exchange transactions. Therefore, the Company may not execute an order, or it may change the opening (closing) price of an order in case of any technical failure of the trading platform or quote feeds. At an initial stage, the Company is cooperating with following venues / price providers: AAA Trade LTD, W.S Services Ltd.

6. Execution Quality Summary Statement

The most recent execution quality data report of the Company can be found here:

https://europefx.com/misc/docs/execution-venues/EN_Execution_Venues_2019.pdf?v=5fa3ba843e3d3